

New Allowable Activity for CCS Parents – Metrix Learning

Texas Workforce Commission has partnered with [Metrix Learning](#) to help Texas residents brush up on skills to prepare for better employment opportunities. All Texans, ***including parents of children receiving child care subsidies***, may access this resource which has more than 5,000 online courses and includes more than 100 certifications – ***all free of charge!***

Metrix Online Learning now counts as participation for parents receiving Child Care Services subsidies along with other work, job training, or education services you may be participating in.

Parents utilizing Metrix Learning to meet CCS participation requirements must provide a printout or screenshot listing course participation upon request by CCS.

For more information on how to register for Metrix Learning courses please visit: [TWC Skills Enhancement Initiative](#).

[Click here](#) for a one-minute video overview of Metrix Learning or [here](#) for a short PowerPoint with step-by-step instructions on how to register.

Metrix Customer Support

If you are having trouble accessing the Metrix online learning platform, contact Metrix Learning customer support directly:

- Email Support@MetrixLearning.com
- Call (518) 462-1780 (toll free 1-844-691-1780), Monday through Friday from 8:00 a.m. to 6:00 p.m.

IMPORTANT REMINDER: Parents must report a permanent cessation of participation in work, training or education activities within 14 calendar days. Failure to report permanent cessation of participation might result in fact-finding for suspected fraud.