



2021



ANNUAL REPORT



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Providing comprehensive workforce solutions designed to meet the workforce needs of employers across the 15-county South Plains region we serve. Full Service Career, Business & Child Care Facilities

Our Values

The Board's core values of individual opportunity, service, responsibility, effectiveness and respect for the dignity of each unique individual serve as the foundation for and guide the work of the Board. Helping people, spending money wisely, being fair in decision-making, and maintaining accountability in the execution of programs and services are guiding principles.

Strategic Plan

The Board engages in a strategic planning process to establish the direction and align resources to efficiently manage operations in support of the Board's mission and goals.

Workforce Solutions South Plains is an equal opportunity employer/ programs. Auxiliary aids and services are available upon request to individuals with disabilities. Relay Texas: 711 (voice); 800-735-2989 (TDD); or Relay Texas Spanish 800-662-4952.

our MISSION

The mission of the South Plains workforce system is to meet the needs of the region's employers for a highly skilled workforce by educating and preparing workers.

our VISION

Our workforce is educated, innovative, and highly skilled in areas that match the skill requirements of our employers, enabling businesses to become highly productive and compete successfully in local and global markets.

who WE ARE

The Workforce Development Boards (Board) is a group of community leaders appointed by local elected officials (County Judges and City Mayors) and charged with planning and oversight responsibilities for workforce programs and services in their area. In Texas, twenty-eight Local Boards operate over 180 Local Workforce Solutions offices and are also responsible for:

- Developing local plans for the use of Workforce Innovation and Opportunity Act funds
- Oversight of the local service delivery system
- Coordinating activities with economic development entities and employers in their local areas

The majority of each Board is represented by members of the local business community. In all, Board membership includes individuals representing business and industry, economic development agencies, community-based organizations, education, organized labor, public assistance agencies and more.

what WE DO

Dedicated to helping Texas employers and job seekers succeed, Workforce Solutions South Plains provides services in the following 15 counties: Bailey, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry, and Yoakum.

Bailey	Lamb	Hale	Floyd	Motley	
Cochran	Hockley	Lubbock	Crosby	Dickens	King
Yoakum	Terry	Lynn	Garza		



BOARD OF DIRECTORS AND CHIEF ELECTED OFFICIALS

BOARD OF DIRECTORS

Chuck Smith, Chair

Bailey County
Private Sector
Bailey County Electric
Cooperative Assn.

David Quintanilla, Vice-Chair

Lubbock County
Private Sector
Plains Capital Bank

Kimberly Harrel, Secretary

Yoakum County
Private Sector
Newtex Mortgage Company

Adrienne Cozart, Past Chair

Lubbock County
Private Sector
UMC Health System

Wesley Anderson

Floyd County
Private Sector
Ace Hardware

Rob Blair

Hockley County
Education
South Plains College

Denver Bruner

Hockley County
Private Sector
Sodexo

Chris Carpenter

Lubbock County
Private Sector
Armstrong Mechanical

Chris Chambers

Lubbock County
Private Sector
Chambers Engineering, LLC

Kandace Decker

Lubbock County
Vocational Rehab
Vocational Rehabilitative Services

Dela Esqueda

Lubbock County
Community Based Organization
Guadalupe Parkway
Neighborhood Center

Kenneth Hill

Cochran County
Private Sector
City Bank, Morton

Nancy Kernell

Hale County
Private Sector
Area Community Hospice, Inc.

Julie Laughlin

Lubbock County
Literacy/Childcare
Representative
Literacy Lubbock

Scott Martin

Dickens County
Private Sector
DC Auto Parts

Eddie McBride

Lubbock County
Private Sector/Veteran
Lubbock Chamber of Commerce

Mark McCormick

Crosby County
Private Sector
Agriculture Precision Supply

Willis McCutcheon

Hale County
Private Sector
Happy State Bank

Beth Miller

Lubbock County
Community Based Organization
Health & Human Services
Commission

Kathy Nelson

Garza County
Community Based
Organization
Garza County Child
Welfare Board

John Osborne

Lubbock County
Economic Development
Lubbock Economic
Development Alliance

Esther Pena

Lubbock County
Private Sector
Amerigroup

Barry Pittman

Lynn County
Private Sector
Lyntegar Electric

Misty Rieber

Lubbock County Education
Lubbock Independent
School District

Gilbert Salazar

Lubbock County Labor
Lubbock Central Labor
Council

Leonard Valderaz

Lubbock County
Community Based
Organization
StarCare Specialty
Health System

Tom Vermillion

Lubbock County
Community Based
Organization
Lubbock Boys and Girls Club

Gabe Vitela

Lubbock County
Private Sector
One Guy from Italy
Family Restaurant

Dr. Kyle Wargo

Lubbock County
Adult Basic & Cont.
Education
Region XVII Service Center

Sharla Wells

Garza County
Community Based
Organization
Child Welfare Board
of Garza County

Adele Youngren

Lubbock County
Public Employment Services
Texas Workforce Commission

CHIEF ELECTED OFFICIALS

Bailey County
Judge Sherri Harrison

Cochran County
Judge Pat Henry

Crosby County
Judge Rusty Forbes

Dickens County
Judge Kevin Brendle

Floyd County
Judge Marty Lucke

Garza County
Judge Lee Norman

Hale County
Judge David B. Mull

Hockley County
Judge Sharla Baldridge

King County
Judge Duane Daniel

Lamb County
Judge Mike DeLoach

Lubbock County
Judge Curtis Parrish

City of Lubbock
Mayor Dan Pope

Lynn County
Judge Mike Braddock

Motley County
Judge Jim Meador

Terry County
Judge Jackie D. Wagner

Yoakum County
Judge Jim Barron



CHUCK SMITH
Chairman of the Board



MARTIN AGUIRRE
Chief Executive Officer

After the events of the past two years, this year began with our communities still struggling through the effects of the COVID-19 pandemic. While things were seemingly returning to “normal,” Workforce Solutions South Plains never wavered in our mission to meet the needs of the region’s employers with innovative solutions.

We continued assisting our customers who have been displaced by the pandemic and helped them to get back on their feet using support services and the National Dislocated Worker Grant. Virtual services continued, both in Child Care and in services for job seekers. We held 13 Virtual Job Fairs throughout the year where job seekers could communicate with area employers safely and aided in a faster hiring process for many. And as we all know, for many out there struggling, this significantly impacted those whose need for employment was high.

Every day, the board and career center staff walked into work with a determination that could not be rivaled. They consistently went above and beyond to serve our communities through weekly workshops that focused on job readiness, but also taking care of our mental health while unemployed, or underemployed. Their drive to continue providing services necessary to the recovery of the South Plains region is remarkable and will continue into the new year.

We would like to take this opportunity to show our appreciation to our community partners for their continued commitment to the South Plains’ workforce, which include the Lubbock Economic Development Alliance (LEDA), Lubbock Chamber of Commerce, each Chamber of Commerce in our 15-county service area, South Plains College, Texas Tech University, school districts across the South Plains and many other agencies and organizations that have helped us to fulfill our mission.

Thank you to our Chief Elected Officials and Board of Directors for their continued guidance and counsel. We are beyond grateful for their participation and encouragement. We look forward to a new year.

Sincerely,
Chuck Smith, WSSP Board Chair
Martin Aguirre, WSSP CEO



NATIONAL DISLOCATED WORKER GRANT AWARD

The COVID-19 Pandemic's impact on the United States economy and Texas has been unprecedented. Thousands of families in Texas have been impacted by job losses as businesses modified operations temporarily or shutdown permanently. The Texas Workforce Commission (TWC) began a dialog with the twenty-eight (28) Workforce Development Boards in Texas on what the state workforce system needed to do to address the dire need of our citizens. TWC in partnership with sixteen (16) Workforce Boards including Workforce Solutions South Plains applied for and received an Emergency National Dislocated Worker Grant from the United States Department of Labor (USDOL). The grant provides emergency services to individuals whose employment has been lost or impacted by the COVID-19 Pandemic.

Workforce Solutions South Plains received a \$2,096,139 grant from TWC and USDOL on May 5, 2020, to serve affected individuals in the South Plains Area which includes the following counties: Bailey, Cochran, Crosby,

Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry, and Yoakum County. The allowable grant expenditures include paying for the following: Emergency Employment wages, Occupational Skills Training, Career and Employment services, and Support Services.

Workforce Solutions South Plains used the grant funds to pay the wages of thirty-four (34) workers for one year while they worked in a virtual call center environment providing COVID-19 Contact Tracing for the State of Texas. The grant has funded occupational skills training for participants in high-demand occupations. Workforce system staff have used grant funds to provide career and job search assistance to enrolled participants. The grant also provides financial assistance for individuals enrolled to pay for needs such as licenses and certificates, housing and rental assistance, transportation, and auto repair assistance, and other items identified as a need by the individuals.

IKEA HOME GRANT

The Board received a \$75,000 grant from IKEA through Texas Workforce Commission to help South Plains' businesses avoid layoffs and closures and enable them to serve their customers virtually through the pandemic. The Board funded website development, app development, QR codes, marketing, POS and CRM systems, and technology and software for six South Plains' businesses. Through this project the Board prevented 46 layoffs and closures of local businesses, as well as expanded their capacity to reach customers.





Workforce Solutions South Plains is committed to those who are dedicated to service to our country. Between October 2020 and September 2021, Workforce Solutions South Plains has proudly served over 400 veterans and their families in our 15-county service area.

If you have served in the Armed Forces or are an eligible spouse, we are honored to meet your job search and training needs. Honorably discharged veterans and eligible spouses are afforded priority services in our Career Centers.

Services Available to Veterans May Include:

- ▶ Workshops to enhance your job search, resume, cover letters, networking, and more
- ▶ Labor market information that shows high-growth industries and occupations, etc.
- ▶ Resource Rooms that provide easy access to computers, copiers, fax, phones, and Internet access to current jobs listings that exist locally, statewide, and nationwide
- ▶ Career counseling
- ▶ Aptitude, Skill, and Interest Assessment
- ▶ Short term training to upgrade or enhance job skills

- ▶ On-the-job training with private employers
- ▶ Educational and job training services, as featured through the Eligible Training Provider List
- ▶ Individual Training Accounts that provide assistance with tuition, fees, books and tools required for a training course
- ▶ Ongoing Case Management support
- ▶ Supportive services to help participants while in training; such as transportation, housing, childcare, and job search or relocation assistance

HIRING RED, WHITE, AND YOU!

On November 4, 2021 Workforce Solutions South Plains hosted the 10th Annual Hiring Red, White, & You veterans job fair in person at the MCM Elegante Hotel & Suites in Lubbock, TX. This hiring event consisted of 40 area employers and saw more than 40+ job seekers, approximately 50% of which were veterans. This hiring event occurs annually in partnership with 27 other workforce development boards, The Texas Workforce Commission, the Texas Veterans Commission, and the

Texas Medical Center. Hiring Red, White, & You connects Texas veterans and their spouses with Texas employers that value the experience, discipline, and other exceptional qualities inherent in a military background.

There are nearly 1.7 million veterans throughout Texas, of which 967,000 are working or actively seeking work, according to estimates from the Bureau of Labor Statistics.



CHILD CARE SERVICES

Much like last year, 2021 was a challenging year for working parents and child care providers alike. Workforce Solutions Child Care Services (CCS) staff worked diligently to address the challenges by providing child care scholarships to children of eligible parents and financial assistance to CCS providers.

Additionally, during the summer of 2021 the Texas Workforce Commission (TWC) made \$775 million available for Child Care Relief Funds of which \$6,727,771 was awarded to providers right here in the South Plains. Another \$15 million was allocated statewide to provide child care business coaching. The funds were made available not only to current CCS providers, but to

regulated child care programs across the state (registered homes, licensed homes, and licensed centers).

Workforce Solutions South Plains, through funding from TWC, offered child care scholarships to children of parents working in service industries identified by TWC as most affected by COVID-19. The Service Industry Recovery (SIR) funds afforded up to 12-months of free child care scholarships for up to 973 children of eligible parents working in the following service industries:

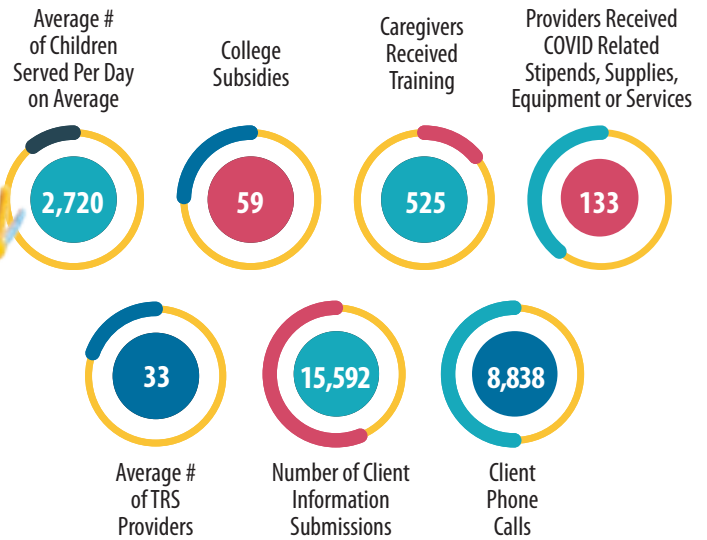
- Arts, Entertainment, and Recreation: NAICS 71
- Accommodation and Food Services: NAICS 72
- Retail Trade: NAICS 44-45;





Outreach immediately ensued via social media, fliers, direct contact to eligible businesses in the South Plains, parents on our wait list, and other community partners to get the word out and begin assisting families.

Workforce Solutions South Plains also provided support to our 120+ child care providers by continuing to provide much needed professional development training hours, materials and equipment for classrooms, and Child Development Associate scholarships to eligible caregiver staff, in all totaling \$276,173.00.



CHILD CARE PROGRAM

▶ Quality Improvement & Texas Rising Star	\$420,020.87
▶ Essential Worker	\$120,658.41
▶ Enhanced Reimbursement Rate	\$2,730,665.53
▶ Covid Supplemental Direct Care	\$2,411,750.00
▶ Direct Care	\$9,793,504.83
▶ TOTAL	\$15,476,599.64



WIOA PROGRAM

Workforce Solutions South Plains Youth Program continued to offer a variety of services to eligible youth between the ages of 14 and 24, either in-school or out-of-school. Forty-three youth participated in the Workforce Innovation and Opportunity Act (WIOA) Youth Program. Examples of services provided to youth are paid work experience, leadership development, tutoring/study skills instruction, and financial literacy services. WIOA focuses on Work Experience activities which are planned, structured, and paid learning experiences that take place in a workplace setting for a limited period. Opportunities for Work Experience are available year-round or summer employment.



YOUTH CAREER FAIRS

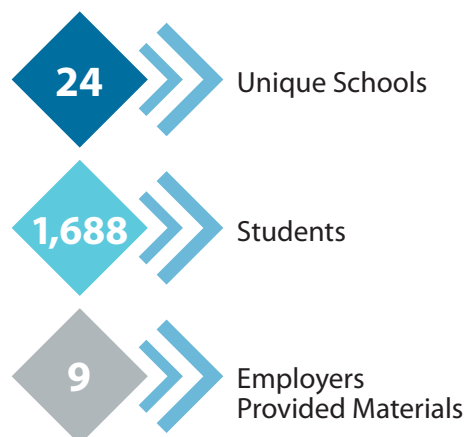
In 2021, we combined our youth career fairs into a single, a-synchronous, virtual model. A special Virtual Career Exploration webpage was built on our website specifically to provide schools and students the flexibility to interact with and utilize the videos and resources at their own pace, in their own time. Renowned inspirational speaker, Coach Ken Carter, was hired to deliver a keynote speech for the students, and we outreached to area businesses to provide materials and information to be shared on this page. The events that were combined for this virtual model were the Jobs Y'all/ Careers in Texas Industries (CITI) Expos and the South Plains Career Expo.

Jobs Y'all/Careers in Texas Industries (CITI)

YOUR CAREER. YOUR STORY. Anything is possible – that's what Jobs Y'all/CITI is all about. Jobs Y'all is where you can explore good-paying and meaningful careers in growing industries. Here, you'll discover rewarding and satisfying jobs right in your hometown or elsewhere in Texas. Find the career that matches your interests and goals. Your career starts here.

South Plains Career Expo

The annual South Plains Career Expo is the premier career-education event and the largest of its kind in West Texas, attended by more than 4,300 students and 150+ businesses and colleges. It shows students the amazing diversity of the career opportunities in our region, as well as the skills and education needed to pursue those careers. High school juniors and seniors in this region are invited to explore potential career opportunities that match their interests and strengths. Hosted by Workforce Solutions South Plains, the annual expo brings together industry, education, and community to prepare high school students for college and career success.





HIGH DEMAND JOB TRAINING GRANT

In collaboration with Lubbock Economic Development Alliance (LEDA), the Board received its ninth High Demand Job Training Grant in the amount of \$136,139 matched by contributions from LEDA in the amount of \$154,969. These grants purchased heavy machinery, equipment, and safety gear for several high demand occupations including: Welders, Cutters, Solderers, & Brazers, Electricians, Licensed Practical & Vocational Nurses, Registered Nurses, Auto Service Technicians & Mechanics, Farm Equipment Mechanics & Service Technicians, First-Line Supervisors: Construction Trades/Extraction Workers, Maintenance & Repair Workers, General, and Veterinarian Assistants. Approximately 938 students will benefit from these life-changing opportunities in 14 different school districts including: Tahoka, Spur, Smyer, Olton, Morton, Levelland, Idalou, Frenship, Denver City, Whiteface, Slaton, Lockney, Guthrie, and Cotton Center.





SUMMER EARN AND LEARN (SEAL)

The Summer Earn and Learn program is a partnership between Workforce Solutions South Plains, Texas Workforce Commission-Vocational Rehabilitation, and local employers volunteering to participate and providing hands-on learning and work opportunities to students with disabilities aged 14-22. Prior to worksite

placement, students participating in Summer Earn and Learn attend six hours of work readiness training to prepare them for successful employment. During their work-based learning, students earn a paycheck while acquiring new skills and professional experiences, as well as on-the-job training.



Employers who have participated in SEAL express positive experiences and appreciate the fresh perspective from working with students with disabilities and for whom this is their first ever work experience.

For the students, SEAL offers an opportunity to experience the day-to-day responsibilities associated with careers they might choose for their future. Summer Earn and Learn 2021 offered the following:



37 worksites



66 went on to be placed at a worksite, 64 (of the 66) completed 5 weeks of paid Work Experience



80 students participated in a 6-hr virtual Work Readiness training



6 students were offered permanent positions after Work Experience expired





Reality Check Games

The Student HireAbility Navigator program was able to purchase Reality Check games for select area high school special education departments/special education cooperatives, with the help of the P20 Council. Through their partnership with Texas Tech University, the Council assessed its ability to build the needed units within the timeframe specified in the HireAbility Award received during the 2019 Texas Workforce Commission (TWC) Annual Conference. These games will make learning about the financial realities of life both educational and fun, which captures the attention of students with disabilities in the South Plains region.



Spring Easy Virtual Fair

Vocational Rehabilitation Services hosted a Spring Easy Virtual Fair for students in the South Plains region, in two separate sessions, and approximately 38 students participated. The Regional Community Outreach & Awareness Specialist and Business and Business Relations Coordinators spearheaded the groundwork that preceded these events, which allowed Transition Vocational Rehabilitation Counselors to focus on preparing students for the events.

Student HireAbility Navigator

The South Plains Student HireAbility Navigator, Diana Gatlin, was named as a Mentor!

"My designation as one of only five Student HireAbility Navigator Mentors easily qualifies as THE significant accomplishment for this quarter! This role is deeply personal &, at the same time, one of the most gratifying professional achievements in my career!"

— Diana Gatlin

The obligation means shaping the view of new Navigators & directing them to the resources that will ensure their success in aiding students with disabilities. Equally important will be supporting tenured Navigators as they strive to meet increasing demands in their regions & being trusted to represent the Student HireAbility program through public engagement opportunities throughout the State.

Paid Work Experience

Paid Work Experience continued throughout the year at:

- | | |
|-------------------------------------|--------------------|
| ▶ Lorenzo Cafateria | ▶ UMC |
| ▶ Epley Farms | ▶ United |
| ▶ Covenant Child Development Center | ▶ City of Slaton |
| | ▶ Science Spectrum |

Virtual Workforce Forum

The South Plains Student HireAbility Navigator had the opportunity to participate in the panel, "Partnerships that Maximize Transition Resources for Students with Disabilities" in April 2021, at the Virtual Workforce Forum, where they were asked to speak on capacity building & systems development. This was an event that had an impact on the entire state and was an honor that helped place a spotlight on the work being done by Workforce Solutions South Plains Board and the affiliated TWC – Vocational Rehabilitation (VR) Services Unit. The event brought together the Student HireAbility Navigators and TWC partners to illustrate how collaboration with local agencies can maximize and strengthen resources for individuals with disabilities.

Quest2Achieve

UMC Hospital hosted 17 students as a part of Quest2Achieve, a work experience training program for transition students with disabilities. Quest Employment Services partnered with University Medical Center and their employee development program, Texas Workforce Solutions-Vocational Rehabilitation Services, and local school districts to develop an unpaid internship for students. The Quest2Achieve program is designed to teach students the skills necessary to be successful in the workplace, so they are prepared for their first paid and independent employment position through work-based readiness instruction and learning experiences. Students who participate in Q2A will have the opportunity to work alongside seasoned employees and a job coach in three different departments to learn the skills and job tasks required of each department. At the end of the year, 14 students were offered positions with the hospital. Throughout the year, the advisory group met to assess the progress of the current cohort and conduct interviews to place future participants for the summer session and fall semester.





EMPLOYER/JOB SEEKER SERVICES

Workforce Solutions South Plains supports an employer-driven, integrated system that consolidates employment, job training and work-related services. The focus is on investing in regional economic success through access to jobs, training, and employer services.

We are here to be your teacher, coach, and partner in finding your next job opportunity. We offer a variety of free workshops each week to help you find and secure your next job, and bring in guest instructors, such as Coach D, Patrick & Rachel Perez, Melvin Adams, and Cindy Morrison. Our experienced and dedicated trainers have taught thousands of job seekers how to get the most out of [WorkInTexas.com](https://www.WorkInTexas.com), create effective resumes, ace job interviews, succeed at work and more.

WSSP also partners with local employers to find the right employees. Our Business Services Unit works with employers to conduct personalized Hiring Events, planned with a focus on the company and the specific postings they need to fill.

- ▶ 78 Hiring Events Hosted in Career Centers
- ▶ 183,674 Services Provided to Individuals
- ▶ 20,052 Services Provided to Employers





VIRTUAL JOB FAIRS

Workforce Solutions South Plains continued offering Virtual Job Fairs for area job seekers. Utilizing Premier Virtual, job seekers were able to communicate directly with area employers regarding their current job openings, organization, and employee needs. In addition, employers were able to conduct interviews with job seekers, and even hire on the spot.

Number of Virtual Job Fairs held: 13

Total Job Seekers attending: 727

Total Businesses attending: 355

Job Openings Offered at Virtual Job Fairs: 7,142

METRIX LEARNING

In November of 2021, Workforce Solutions South Plains partnered with the Metrix E-Learning System to expand our no-cost training opportunities and launched SkillUp South Plains, sponsored by the Texas Workforce Commission. SkillUp South Plains will be available to all residents in our 15-county service area, offering free access to the nationally recognized SkillSoft courses, developed by industry-leading learning experts. The Metrix E-Learning System provides courses that teach skills employers are looking for, as well as offering Texas the ability to explore career pathways in over 200 occupations.



Targeted Occupations for the South Plains

Workforce Innovation and Opportunity Act (WIOA) funds are used to fund the cost of training that prepares individuals to work in occupations that are critical to the growth and competitiveness of the targeted industries. Training is funded through Individual Training Accounts to assist with the cost of tuition, fees, books, and other training-related costs.

- ▶ The occupation is a key occupation that supports at least one of the targeted industries.
- ▶ The entry-level wage is greater than the Board's Self-Sufficiency Wage (SSW) Standard.
- ▶ The occupation will add more than 100 jobs between 2018 and 2028
- ▶ The occupation will grow at a rate of 10% or more between 2018 and 2028.
- ▶ The Bureau of Labor Statistics indicates that formal training is needed to enter the occupation.

Based on a review of labor market information the following occupations are targeted for WIOA expenditures.

TARGET OCCUPATION	GROWTH RATE	WAGES
Software Developers, Applications	57.2%	\$74,087
Office Clerks, General	2.7%	\$36,244
Dental Assistants	24%	\$34,478
Medical Assistants	30.9%	\$28,890
Billing and Posting Clerks	15.9%	\$35,525
Computer User Support Specialists	22.1%	\$44,388
Respiratory Therapists	29%	\$56,407
Medical Secretaries	25.2%	\$30,019
Heating, AC, & Refrigeration Mechanics & Installers	14.8%	\$46,711
Pharmacy Technicians	17.9%	\$34,269
Plumbers, Pipefitters, and Steamfitters	17.8%	\$49,434
Licensed Practical and Licensed Vocational Nurses	4.2%	\$46,585
Registered Nurses	15.4%	\$68,852
Heavy and Tractor-Trailer Truck Drivers	11.4%	\$44,675
First-Line Supervisors of Food Preparation and Serving Workers	22.6%	\$32,720
Electricians	15.2%	\$49,052
Bus and Truck Mechanics and Diesel Engine Specialists	13.1%	\$441,16
Maintenance and Repair Workers, General	12.5%	\$35,535
Radiologic Technologists	18.1%	\$55,859
Welders, Cutters, Solderers, and Brazers	14.8%	\$35,977
Police and Sheriff's Patrol Officers	10.5%	\$57,849
Automotive Service Technicians and Mechanics	6.3%	\$50,542
Emergency Medical Technicians and Paramedics	14.1%	\$36,638
Machinists	12.7%	\$41,130
Construction Laborers	11.7%	\$31,370
General and Operations Managers	13.8%	\$94,364
Medical and Health Services Managers	30.7%	\$104,827
Preschool Teachers, Except Special Education	15.6%	\$29,326
Refuse and Recyclable Material Collectors	32.5%	\$35,740
Service Unit Operators, Oil, Gas, and Mining	16.8%	\$53,931
Wind Turbine Service Technicians*	82.9%	\$53,178
Statewide data; local data not available		



October 2020 thru September 2021

BY THE NUMBERS



2,720
Average Number
of Children Served
Each Day



7,062
Unemployment
Insurance (UI)
Served



9,720
Total
Customers
Served



2,145
Employers
Served



56
Customers
Trained



65
Workforce Innovation
& Opportunity
Act (WIOA)
Adult/Dislocated
Workers Served



409
Veterans
Served



43
Youth
Served



PROGRAM EXPENDITURES

July 2020 to June 2021

FUND	PERCENTAGE	\$ AMOUNT
Workforce Innovation Opportunity Act (WIOA)-Adult	2%	478,023.49
WIOA-Dislocated Workers	3%	736,269.31
National Dislocated Workers Grant	6%	1,280,301.05
WIOA-Youth	3%	798,689.38
Choices Temporary Assistance to Needy Families	5%	1,141,597.91
SNAP E&T	1%	347,604.68
Child Care	73%	17,033,046.49
Trade	0%	7,348.62
Other	6%	1,403,194.19
Total	100%	23,226,075.12

NATIONAL DISASTER RECOVERY

Direct Customer Support	1,190,612.61
Administration & Operations	106,869.94
Total	1,297,482.55

SOUTH PLAINS REGIONAL WORKFORCE DEVELOPMENT BOARD STAFF

Chief Executive Officer
Martin Aguirre

Child Care Accounting Clerk
Krystel Martinez

Program Manager
Sandra Mendoza

Systems Administrator
Richard Waite

Chief Operations Officer
Rocky Brown

Director of Business Development
Danny Soliz

Student HireAbility Navigator
Diana Gatlin

Assistant Systems Administrator
Todd Tibbets

Chief Financial Officer
Lisa Rivera

Director of Strategic Planning
Erin Rea

Director of Communications & Board Relations
Allison Roberts

Receptionist
Teresa Patterson

Accounting Assistant
Ronnie Lovato

Contracts, Child Care, & Youth Program Manager
Rosa Hernandez

WHAT OUR COMMUNITY HAS TO SAY

"So glad Workforce Solutions is there for us, everyone there is very helpful, & gives our community the tools to make it possible to gain work, resumes, training classes. Thank you, Workforce Solutions for serving our community!"

"Very courteous and resourceful. If you need to work on a resume or job search this is the place to be. Always looking out for the little guy."

"Great people with lots of knowledge about the different programs."

"...really trying to help me get the help I need; very professional."

"...were very helpful, friendly, very informative. Answered all my questions... Great info. Friendly staff. I was given many resources that will help me get back to work."

FOLLOW US ON SOCIAL MEDIA



@SouthPlainsWorkforce



workforcesolutionsouthplains



@WorkforceSP



Workforce Solutions South Plains



Workforce Solutions South Plains



LUBBOCK

2002 West Loop 289, Ste 117
(inside Wayland Plaza)
Lubbock, TX 79407
806.765.5038
Toll Free 1.866.765.5038

LUBBOCK - CHILD CARE SERVICES

2002 West Loop 289, Ste 117
(inside Wayland Plaza)
Lubbock, TX 79407
806.744.3572
Toll Free 1.800.658.6284

MULESHOE

203 Main Street
Muleshoe, TX 79347
806.272.7540

BROWNFIELD

1321 B Tahoka Road
Brownfield, TX 79316
806.637.1223

LEVELLAND

1102 Austin Street
Levelland, TX 79336
806.894.5005

PLAINVIEW

400 South Garland
Plainview, TX 79072
806.293.8566



Board Administration
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www.workforcesouthplains.org

A proud partner of the american  jobcenter network