

#### **Directors** Corner

All South Plains CCS Providers that have active CCS referrals are now using the attendance tracking system! THANK YOU!

Please continue to review your daily attendance and troubleshoot any issues by calling 1-888-265-6461 or emailing <u>supportTX@kindersystems.com</u>

We will continue to assist you in working through these issues.



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## Workforce Solutions South Plains Child Care Services

#### Holiday Closures

Child Care Services & CACFP will be closed on the following days:

> Monday, February 19th President's Day

Friday, March 29th Good Friday



#### **Client Services Update**

Reminder: Spring Break is quickly approaching.

Please remember that if the children already attend your location for afterschool care and have an active blended referral on their 2450, there is nothing more required for that child to attend full days during the holiday break. If you have parents coming from suspended status or from other afterschool providers, remind parents to request those changes using the forms located on the CCS website at <u>www.workforcesouthplains.org</u>. The earlier that these authorizations can be entered the better as it will

The earlier that these authorizations can be entered the better as it will allow us sufficient time to get 2450's to you for your review. Care used without a supporting 2450 authorization will be the responsibility of the parent to privately pay if not approved by CCS and we **do not** backdate authorizations that are submitted late. Any questions regarding this process can be directed to the CCS office.



February 2024 to April 2024



All Current Non-TRS Child Care Services Providers will work with a mentor to become a Texas Rising Star Provider by September 30th, 2024

Please review the TRS Guidelines website below for more information.

www.https:/texasrisingstar.org

Please check all your emails for upcoming trainings on the Texas Rising Star Categories

Current TRS Providers, Annual unannounced Monitoring has started. Questions?? Please contact your mentor.

Special points of interest:

© School Holiday Changes

 $\ensuremath{\textcircled{}^\circ}$  Resource Room Freebies

© Quality Day of Play

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This project is wholly funded with Federal workforce development funds.

### **Reporting Past Due Fees**

Please remember to provide the full name of parent and child(ren) involved and TWIST ID # on all emails. Be specific on the amount of CCS fees and the month(s) owed. CCS <u>can not</u> include any private fee they may owe, so only include CCS fees. Also, remember that parents can request a fee reduction for extenuating circumstances and/or you can choose to drop clients for fees owed. Please contact Monica Serna for more information or to report late fees.

monica.serna@spworkforce.org



#### CACFP News

SPCAA/CACFP is a program to assist child care providers in serving nutritious meals to the children in their child care facilities. One of the biggest benefits to participating in the SPCAA/CACFP, is our program is based on a blended rate system which means that all of our providers meals are pooled together which maximizes each providers meal reimbursement. SPCAA/CACFP staff will also review and assist with the billing so that providers receive an accurate reimbursement.



We would like to give a big **THANK YOU** to the SPCAA/CACFP providers that submitted their billing by the due date. For those providers that did not—Please submit all CACFP billing by the 5th of each month to assist us in getting everyone paid timely. Let us know if assistance is needed for achieving this goal.

Please contact us if you are interested in joining the SPCAA/CACFP program. CACFP 806-687-9726



The Resource Room is available to all providers.

If you are an entry level provider, you are allotted 10 feet of lamination and 10 yards of butcher paper per month.

If you are a TRS provider, you are allotted 20 feet of lamination and 15 yards of butcher paper per month.

If you need more than the free allotted amounts, lamination is .30 cents per foot and butcher paper is .45 cents per yard . If you need to use the laminator, please contact me to schedule an appointment.

To make an appointment to use the Resource Room, please call 806-774-3572 Extension-2184.

Lizette Ramirez, Provider Services Outreach Business and Support



#### TRS & New Staff



#### Important Reminder

As you all know, you must become Texas Rising Star (TRS) Certified on or before September 30, 2024. As a CCS Provider on the TRS track, you have been assigned a Mentor to help get you ready for certification!

If you have not been contacted by your Mentor, please call (806) 744-3572 and ask to speak to Provider Services.

If you ever have any questions, feel free to reach out to your Mentor.

We would like to welcome two new staff members to our CCS Team:

<u>New Staff</u>

Elizabet Rodriguez Client Services

Lizette Ramirez Provider Services



## Quality Day of Play

Save the Date!

Quality Day of Play is back!

This **FREE** event will showcase what quality play looks like and what children learn though play.

> Saturday, April 6th 10am to 2pm YWCA of Lubbock

6501 University Ave - Lubbock



Thank you to TRS 3 & 4 Star providers for participating!



Workforce Solutions South Plains is an equal opportunity employer/programs. Auxiliary aids and services available upon request to individuals with disabilities. Relay Texas: 711 (voice); 800-735-2989 (TDD); Relay Texas Spanish 800-662-4954.