



**WORKFORCE***Solutions*  
S O U T H P L A I N S

**2023 ANNUAL REPORT**



2023





Providing comprehensive workforce solutions designed to meet the workforce needs of employers across the 15-county South Plains region we serve. Workforce Solutions South Plains (WSSP) offers Career, Business, and Child Care Services and Programs in our local Workforce Centers located in 5 towns throughout the region: Lubbock, Levelland, Plainview, Brownfield, and Muleshoe.

Our Values

Workforce Solutions core values of individual opportunity, service, responsibility, effectiveness, and respect for the dignity of each unique individual serve as the foundation for and guide the work of the Board. Helping people, spending money wisely, being fair in decision-making, and maintaining accountability in the execution of programs and services are guiding principles.

Strategic Plan

WSSP engages in a strategic planning process to establish the direction and align resources to efficiently manage operations in support of the Board’s mission and goals.

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Workforce Solutions South Plains is an equal opportunity employer/programs. Auxiliary aids and services are available upon request to individuals with disabilities. Relay Texas: 711 (voice); 800-735-2989 (TDD); or Relay Texas Spanish 800-662-4952.

www.workforcesouthplains.org



ABOUT US

BAILEY	LAMB	HALE	FLOYD	MOTLEY	
COCHRAN	HOCKLEY	LUBBOCK	CROSBY	DICKENS	KING
YOAKUM	TERRY	LYNN	GARZA		

Our Mission

The mission of the South Plains workforce system is to meet the needs of the region’s employers for a highly skilled workforce by educating and preparing workers.

Our Vision

Our workforce is educated, innovative, and highly skilled in areas that match the skill requirements of our employers, enabling businesses to become highly productive and compete successfully in local and global markets.

Who We Are

The Workforce Development Boards (Board) is a group of community leaders appointed by local elected officials (County Judges and City Mayors) and charged with planning and oversight responsibilities for workforce programs and services in their area. In Texas, twenty-eight Local Boards operate over 180 Local Workforce Solutions offices and are also responsible for:

- Developing local plans for the use of Workforce Innovation and Opportunity Act funds
- Oversight of the local service delivery system
- Coordinating activities with economic development entities and employers in their local areas

The majority of each Board is represented by members of the local business community. In all, Board membership includes individuals representing business and industry, economic development agencies, community-based organizations, education, organized labor, public assistance agencies and more.

What We Do

Dedicated to helping Texas employers and job seekers succeed, Workforce Solutions South Plains provides services in the following 15 counties: Bailey, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry, and Yoakum.



CEO and Chair Letter

We, at Workforce Solutions South Plains (WSSP), reflect on the successes and invaluable experiences of the past year with deep gratitude. We extend our sincere thanks to every community and its citizens within our expansive 15-county service area for their unwavering support and active participation in our programs.

Throughout the year, WSSP remained steadfast in our mission to meet the evolving needs of the region’s employers by diligently educating and preparing a highly skilled workforce. The population in our 15-county service area stands at approximately 434,000, and we are proud to report that in December, we witnessed the lowest unemployment rate since February 2020, reaching an impressive 2.9%. This indicates gainful employment for the majority of our eligible population. However, we recognize that there is a distinction between having a job and building a fulfilling career.

In our commitment to serve the community and assist individuals in finding their future careers, WSSP organized virtual job fairs almost every month. These events, attended by approximately 1,656 job seekers and 255 employers, provided a platform for direct communication regarding job requirements and facilitated efficient interview scheduling. This streamlined approach significantly benefited many companies in our region. Additionally, we conducted weekly Job Readiness Workshops, hosted two in-person job fairs, our annual Veterans job fair, three youth career exploration events, and numerous hiring events in our Workforce Centers.

In addition to our regular funding from WIOA, TANF, SNAP, and Child Care Services, we were fortunate to receive support for special projects and initiatives, such as the Teacher Externship Program. In collaboration with the Lubbock Economic Development Alliance, this program placed a total of 97 area educators in more than 68 businesses and organizations throughout the South Plains region. These teachers gained invaluable hands-on experiences, bridging the gap between classroom teachings and real-world applications.

Our heartfelt appreciation goes to the many outstanding partners in our region, including, but not limited to, the Lubbock Economic Development Alliance, Lubbock Chamber of Commerce, various rural Chambers of Commerce, South Plains College, Texas Tech University, the 49 school districts across the South Plains, and countless other agencies and organizations. Their continuous support is instrumental in helping us fulfill our mission and positively impact the lives of the people in our communities.

We express our gratitude to our exceptional Board of Directors, whose wisdom and guidance have been a constant source of support. Special thanks also go to our distinguished Chief Elected Officials. To everyone involved, we extend our sincere thanks.

Workforce Solutions is poised and ready to assist you on your path to success. As we look ahead, we eagerly anticipate the opportunity to continue serving our region. Your Future Starts Today!

Sincerely,



Martin Aguirre  
WSSP CEO



Adrienne Cozart  
WSSP Board Chair

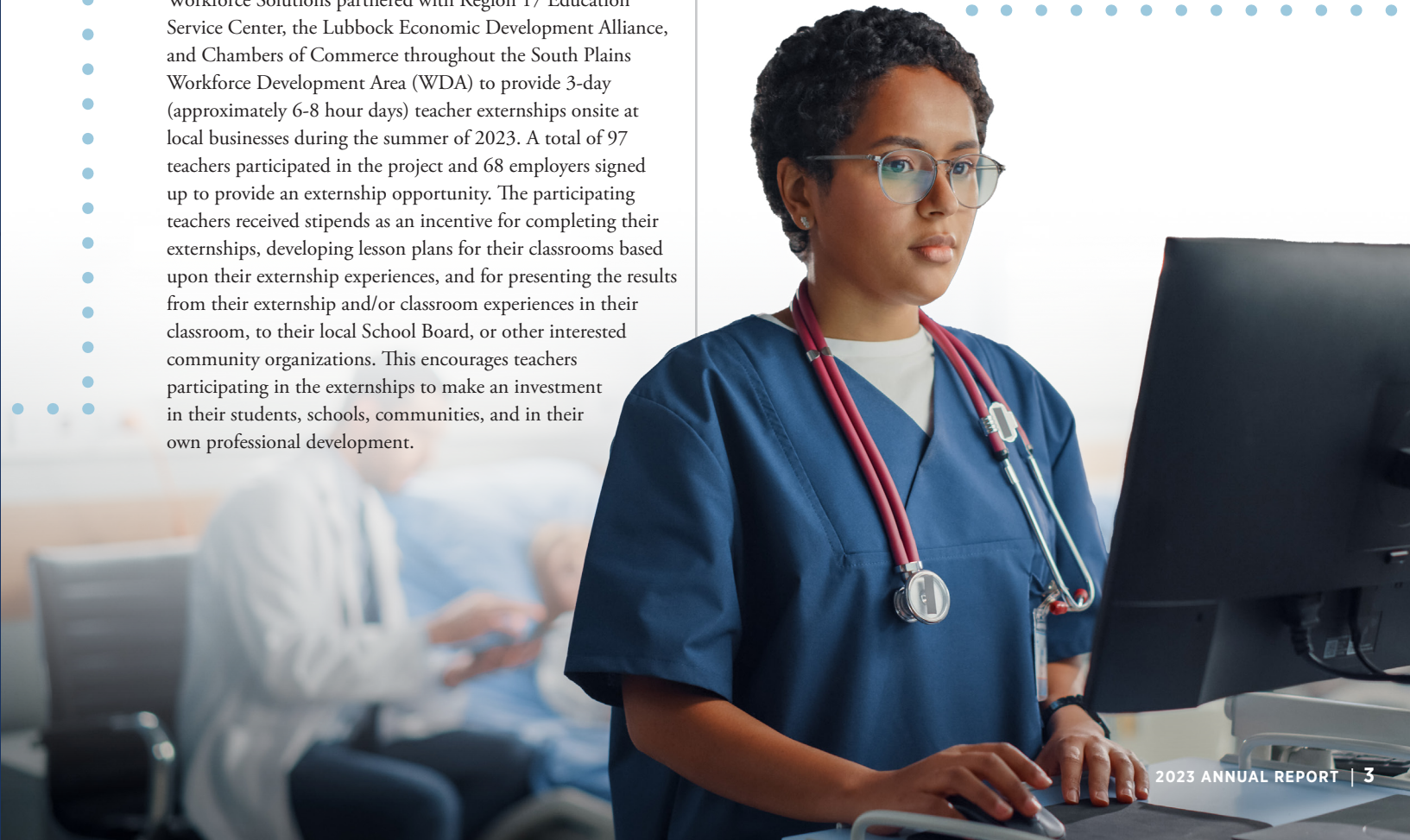
Workforce Solutions South Plains Teacher Externship Grant 2023

Workforce Solutions South Plains received a grant in the amount of \$167,921 to facilitate the third year of the South Plains Teacher Externship Program. The goal of the Teacher Externship Program is to equip teachers with the tools, experience, and contacts they need to successfully guide their students’ learning experience towards attainable career goals and outcomes in the growing industries of our communities. Additionally, we recognize that strategically connecting teachers with local employers has the potential to develop into partnerships that will cultivate additional training and career opportunities for the South Plains’ future workforce through the creation of new internship, apprenticeship, and other work experience programs. Workforce Solutions placed a priority on recruiting employers and teachers for the program that aligns with Workforce Solutions targeted occupations, high demand occupations, and demand industries. Teachers and employers that fall under one of the Texas Target Industry clusters were prioritized for participation in the program. Workforce Solution’s demand industry list currently includes oil and gas extraction, support activities for mining, construction, general freight trucking, warehousing and storage, business support services, healthcare, automotive repair, computer systems, and food service industries.

Workforce Solutions partnered with Region 17 Education Service Center, the Lubbock Economic Development Alliance, and Chambers of Commerce throughout the South Plains Workforce Development Area (WDA) to provide 3-day (approximately 6-8 hour days) teacher externships onsite at local businesses during the summer of 2023. A total of 97 teachers participated in the project and 68 employers signed up to provide an externship opportunity. The participating teachers received stipends as an incentive for completing their externships, developing lesson plans for their classrooms based upon their externship experiences, and for presenting the results from their externship and/or classroom experiences in their classroom, to their local School Board, or other interested community organizations. This encourages teachers participating in the externships to make an investment in their students, schools, communities, and in their own professional development.

Texas Industry Partnership (TIP) Grant

Workforce Solutions South Plains, the Lubbock Chamber of Commerce Foundation, the Lubbock Economic Development Alliance (LEDA), and Texas Mutual Insurance collaborated to receive a Texas Industry Partnership Grant that provided scholarships to 105 healthcare occupation students at South Plains College, Lubbock Christian University, Texas Tech University Health Sciences Center, and Covenant School of Nursing. These scholarships were provided to meet two needs in the South Plains: 1. Meet South Plains’ healthcare employers’ needs by training individuals to fill high demand occupations that are currently understaffed; and 2. Meet the education funding needs of economically disadvantaged students by providing training scholarships to those individuals who might otherwise not be able to complete their education and earn degrees and certifications for high demand careers in the South Plains such as Nurse Practitioners (GN/MSN, BSN to DNP, DNP); Registered Nurses, Licensed Practical and Vocational Nurses (BSN, RN to BSN, LVN, LVN to RN); Patient Care Technicians; Medical Assistants; and Certified Nurse Aides. Texas Mutual Insurance provided \$100,000 towards the project that was leveraged to receive \$100,000 in Workforce Innovation and Opportunity Act (WIOA) Statewide Activity grant funds received by Workforce Solutions to fund the scholarships. The Lubbock Chamber of Commerce Foundation and LEDA each provided \$10,000 in unleveraged funds.





## PROGRAM INITIATIVES

Total Customers Served:

# 9,273

Customers Trained:

# 89

## 13

Dislocated  
Workers

## 66

WIOA  
Adults

## 5

WIOA  
Youths

Unemployment Insurance  
(UI) Served:

# 2,504

Employers Served:

# 2,626

Average Number of Children  
Served Each Day:

# 2,490

Veterans Served:

# 222

Youth Served:

# 60

UNEMPLOYMENT INSURANCE (UI) SERVED

AVERAGE NUMBER OF CHILDREN SERVED EACH DAY

EMPLOYERS SERVED

VETERANS SERVED

CUSTOMERS TRAINED

YOUTH SERVED

## PROGRAM EXPENDITURES

SNAP E&T

\$479,578.92 2%

WIOA-DW

\$888,151.80 3%

WIOA-Adult

\$746,383.69 3%

TANF

\$1,229,669.42 4%

WIOA-Youth

\$1,053,403.03 4%

Other

\$1,525,452.85 5%

Child Care

\$22,244,002.99 79%

# TOTAL \$28,166,642.70





# BUSINESS SERVICES

Workforce Solutions South Plains is the one stop shop for all your workforce related needs, whether you are a job seeker looking for training to jumpstart your career or a business owner in need of qualified employees to keep your business running. We focus on investing in our regional economic success through access to jobs, training, and employer services.

WSSP partners with local employers to find the right employees. Our Business Services Unit works with these employers to conduct personalized Hiring Events, planned with a focus on the company and the specific postings they need to fill and host the event in our Workforce Center. Our team can assist businesses in the South Plains region with our no-cost solutions through every stage of their workforce needs.

We are here to be your teacher, coach, and partner in finding your next job opportunity. We offer a variety of free workshops each week to help you find and secure your next job. Our experienced and dedicated trainers have

taught thousands of job seekers how to get the most out of WorkInTexas.com, create effective resumes, ace job interviews, succeed at work and more.

WSSP continued hosting both in person and virtual job fairs throughout the year, with a focus on our Targeted Occupations for the South Plains.



56 Hiring Events Hosted in Career Centers

6,888

Total Job Orders Created

30,769

Total Job Referrals Provided

12

Virtual Job Fairs Held

1,656

Job Seekers Attended

255

Businesses Attended

2

In Person Job Fairs Held

693

Job Seekers Attended

104

Businesses Attended

132,012

Services Provided to Individuals

27,671

Services Provided to Employers

# EMPLOYER/JOB SEEKER SERVICES

## Target Occupations

Workforce Innovation and Opportunity Act (WIOA) funds are used to fund the cost of training that prepares individuals to work in occupations that are critical to the growth and competitiveness of the targeted industries. Training is funded through Individual Training Accounts to assist with the cost of tuition, fees, books, and other training-related costs. Occupations selected for targeting meet the following criteria:

- The occupation is a key occupation that supports at least one of the targeted industries.
- The entry-level wage is greater than the Board's Self-Sufficiency Wage (SSW) Standard.
- The occupation will add more than 100 jobs between 2020 and 2030.
- The occupation will grow at a rate of 10% or more between 2020 and 2030.
- The Bureau of Labor Statistics indicates that formal training is needed to enter the occupation.

Based on a review of labor market information the following occupations are targeted for WIOA expenditures.

TARGET OCCUPATION	GROWTH RATE 2020 - 2030	MEDIAN ANNUAL WAGE
Accountants and Auditors	17.5%	\$78,000
Aerospace Engineering and Operations Technologists and Technicians*	5.5%	\$74,410
Architectural and Civil Drafters	5.4%	\$59,820
Audio and Video Technicians	25%	\$50,660
Automotive Body and Related Repairers	8.9%	\$47,670
Automotive Service Technicians and Mechanics	6.6%	\$46,970
Bus and Truck Mechanics and Diesel Engine Specialists	20.2%	\$54,360
Computer User Support Specialists	20.5%	\$57,890
Construction Laborers	12.6%	\$40,750
Dental Assistants	24.6%	\$44,820
Dental Hygienists	22.7%	\$81,400
Electricians	24.5%	\$60,240
Elementary School Teachers, Except Special Education	6.1%	\$61,690
Emergency Medical Technicians and Paramedics	10%	\$36,680
Financial Managers	34.4%	\$139,790
Firefighters	12.5%	\$51,680
First-Line Supervisors of Food Preparation and Serving Workers	21.3%	\$37,050
General and Operations Managers	18.6%	\$98,100
Graphic Designers	6.1%	\$57,990
Heating, Air Conditioning, and Refrigeration Mechanics and Installers	17.4%	\$51,390
Heavy and Tractor-Trailer Truck Drivers	21.1%	\$49,920
Information Security Analysts	40.3%	\$112,000
Licensed Practical and Licensed Vocational Nurses	16.4%	\$54,620

TARGET OCCUPATION	GROWTH RATE 2020 - 2030	MEDIAN ANNUAL WAGE
Machinists	8.9%	\$48,510
Maintenance and Repair Workers, General	16.4%	\$44,980
Medical and Health Services Managers	37.3%	\$104,830
Medical Assistants	26.4%	\$38,270
Medical Equipment Preparers	26.4	\$41,480
Middle School Teachers, Except Special and CTE	6.4%	\$61,810
Morticians, Undertakers, and Funeral Arrangers*	2.2%	\$51,570
Office Clerks, General	4.9%	\$38,040
Paralegals and Legal Assistants	19.3%	\$59,200
Pharmacy Technicians	22.2%	\$37,790
Plumbers, Pipefitters, and Steamfitters	17.9%	\$60,090
Police and Sheriff's Patrol Officers	13%	\$65,790
Preschool Teachers, Except Special Education	13.9%	\$35,330
Radiologic Technologists	12.1%	\$65,140
Real Estate Sales Agents	6.8%	\$49,980
Registered Nurses	10.6%	\$81,220
Respiratory Therapists	4.4%	\$70,540
Secondary School Teachers, Except Special and Career/Technical Education	7.1%	\$62,360
Service Unit Operators, Oil, Gas, and Mining	49.8%	\$50,140
Software Developers, and Software Quality Assurance Analysts and Testers	42%	\$99,620
Sound Engineering Technicians*	6.6%	\$60,670
Surgical Technologists	8.2%	\$55,960
Welders, Cutters, Solderers, and Brazers	3.4%	\$47,540
Wind Turbine Service Technicians*	14.4%	\$57,320

\*Local Data not Available; Statewide Data



# VETERAN SERVICES

At Workforce Solutions South Plains, it is our privilege to serve the veterans and their spouses in our 15-county service area. If you have served in the Armed Forces or are an eligible spouse, we are honored to meet your job search and training needs. Honorably discharged veterans and eligible spouses are afforded priority services in our Career Centers with the help of our partnerships with the Texas Veterans Commission and local employers and organizations.

222  
Veterans Served

## HIRING RED, WHITE, AND YOU!

On November 9, workforce Solutions South Plains hosted the annual statewide Hiring Red, White, & You! (HRWY); veterans job fair at the Lubbock Memorial Civic Center. HRWY connects veterans, transitioning military members, and military spouses to employers throughout Texas.



47  
South Plains Employers  
159  
Job Seekers Attended

Hiring & You!  
Red, White



TMC | TEXAS MEDICAL CENTER



# HIREABILITY PROGRAM

## Collaborations and New Directions

The Student HireAbility Navigator, in conjunction with Texas Workforce Solutions-Vocational Rehabilitation (TWS-VR) counselors, has made great efforts to increase visibility and educate school districts, employers and the general community about TWS-VR transition and Workforce Solutions South Plains services.

The collaboration included the first annual Reverse Hiring Event held in partnership with the Texas Tech University Burkhart Center for Autism Education & Research. This unique event spotlighted the job skills and employability of recent Texas Tech graduates. Employers that were in attendance included NASA, Lockheed Martin, Southwest Airlines and Texas Parks and Wildlife.

Other partnered events included the LISD Job Shadow Day, Region 17 Education Service Center Charting the Course as well as Community Resource Fairs at both Frenship and Levelland ISDs.

## Paid Work Experience (PWE)

Paid Work Experience is a vital program that teaches students entering the workforce real world experience and hands-on learning, while providing compensation. Several employers around the South Plains participate as worksites and are considered key partners in this program:

- University Medical Center
- Cotton Court Hotel
- McClane
- Roosevelt ISD
- Premier Cinemas
- Pedro's Tamles

If you are or know an employer that would be interested in being a paid work experience site, please contact Rett Anderton, Student HireAbility Navigator, [Everett.anderton@spworkforce.org](mailto:Everett.anderton@spworkforce.org).

For more information on TWC-VR transition and Workforce Solutions South Plains services please scan the following QR code.



## Quest 2 Achieve

The Quest 2 Achieve Programs at University Medical Center (UMC) continues, and plans are already in motion to carry the program into the 2024-2025 school year. Quest Employment Services partnered with University Medical Center and their employee development program, Texas Workforce Solutions-Vocational Rehabilitation Services, and local school districts to develop a paid internship for students.

The Q2A program is designed to teach students the skills necessary to be successful in the workplace, so they are prepared for their first paid and independent employment position through work-based readiness instruction and learning experiences.

Students who participate in Q2A will have the opportunity to work alongside seasoned UMC employees and a Quest job coach in 10 different departments to learn the skills and job tasks required of each department.





WIOA

Workforce Solutions South Plains Youth Program continued to offer a variety of services to eligible youth between the ages of 14 and 24, either in-school or out-of-school. Forty-five youth participated in the Workforce Innovation and Opportunity Act (WIOA) Youth Program. Examples of services provided to youth are paid work experience, leadership development, tutoring/study skills instruction, and financial literacy services. WIOA focuses on Work Experience activities which are planned, structured, and paid on-the-job learning experiences that take place in a workplace setting for a limited period of time. Opportunities for Work Experience are available year-round or summer employment.

On May 4, 2023 a Youth Job Fair was held at the MCM Elegante in Lubbock. This event was held for those aged 16 to 24 to explore career options available to them throughout the South Plains. We had 32 employers who came to recruit for their summer job openings and visit with the 108 Youth who attended the after-school event in hopes of getting a summer job!



Youth Career Fairs

Jobs Y'all Career Exploration events were designed to raise awareness about the opportunities and benefits of Texas industries, to inspire and attract young Texans to explore careers, and understand the education and training needed to best position themselves for where the jobs will be when they enter the workforce.

During 2023, we held a total of three Jobs Y'all Career Exploration events, one each in Levelland, Plainview, and Lubbock. At all the events, guest speaker – Gabe Salazar was brought in to engage with the students and help show them the importance of education and training. Workforce Solutions South Plains invited ISDs and employers from our 15-county area and sincerely appreciate their willingness to assist our youth in learning about the many industries, professions, and educational opportunities available to them right here in the South Plains.



2023 Youth Exploration Events



Students

2,016

Lubbock

825

Plainview & Levelland

2,841  
Total  
Students

Exhibitors

98

Lubbock

48

Plainview & Levelland

146  
Total  
Exhibitors

ISDs

39

Lubbock

11

Plainview & Levelland

50  
Total  
ISDs



Education Outreach Program

Workforce Solutions South Plains began our first year to offer a Career and Education Outreach service that allowed a Youth Career Coach to engage area youth using fun, interactive, hands-on activities. This program gave our youth the opportunity to learn about their local workforce community and skills needed to enter the workplace beyond high school. Information that was provided to students included: Labor Market Data, Career Exploration Services, Career Development Services, Professional Development, Job Fair participation/coordination, Work-Based-Learning opportunities, Partnership/Network building, and more. This service is offered year-round with a peak season during the school year and target various grade levels (6th-12th).

The Youth Career Coach, in conjunction with Texas Workforce Commission and the Texas Education Agency have collaborated to design fun, interactive, hands-on activities such as: Interactive workbooks dedicated to specific age groups, Career Exploration Virtual Reality goggles, Job readiness presentations, soft skills training and workshops, summer camp activities, school administrator's Lunch and Learn, and more.

171  
Total Sessions Provided

57  
One-on-One Student Meetings

6  
Presentation to Community Partners

3,581  
Students Impacted

164  
Career Workshops

238  
Adult Attendance  
*ISD Stakeholders, Faculty, or staff, or parents*



Summer Earn and Learn (SEAL) 2023

Through the Summer Earn and Learn (SEAL) Program, Workforce Solutions South Plains (WSSP) partners with the Texas Workforce Commission Vocational Rehabilitation Services (TWC-VRS) to provide students with disabilities, ages 14-22, with employability skills training and paid work experience for up to five weeks during the summer.

WSSP center staff and TWC-VRS collaborated to refer students from our 15-county region to the program where they attend six hours of work readiness training to prepare them for successful employment. Ultimately, the students will complete up to five weeks of paid work experience where they will acquire new skills and professional experiences while increasing their self-confidence, social and decision-making skills.

Employer partnerships were the key to the success of this program and those who have participated in SEAL express positive experiences and appreciate the fresh perspective from working with students with disabilities and for whom this is their first ever work experience.

For the students, SEAL offers an opportunity to experience the day-to-day responsibilities associated with careers they might choose for their future. Summer Earn and Learn 2023 offered the following:



25  
Worksites



58  
Placed at Worksite



68  
Students Participant



43  
Completed Paid Work Experience





# CHILD CARE SERVICES

In 2023, the Workforce Solutions Child Care Services (CCS) team continued its efforts to address economic challenges. CCS provided child care scholarships to eligible parents and extended financial assistance to CCS providers. As part of our initiatives, a significant policy change was implemented by Workforce Solutions South Plains in 2022. This change allowed parents actively seeking employment to receive up to 3 months of child care support, facilitating their job search. To qualify for job search child care, parents were required to register on the WorkinTexas.com system, as mandated by the Texas Workforce Commission (TWC).

During 2023, the success of this approach was evident, with over 65% of parents/guardians enrolled in child care with job seeker requirements securing employment and continuing to benefit from child care services.

Additionally in 2022, a crucial focus was placed on elevating the quality of child care providers. Efforts were made for child care providers to achieve Texas Rising Star Certification, aligning with the 2022 TWC mandate. This certification,

categorized into Two-Star, Three-Star, and Four-Star levels, serves as a quality rating and improvement system for programs participating in TWC's Child Care Services. The certification levels correlate with enhanced reimbursement rates for children receiving child care scholarships.

In the South Plains we currently have 133 providers with CCS agreements, with 60 Texas Rising Star certified. We encourage all interested child care providers to reach out to CCS staff to learn more about Texas Rising Star and the benefits it can provide.

In October 2023, the TWC introduced a groundbreaking attendance tracking system through Kinder Systems, known as the Texas Child Care Connection (TX3C). This shift marked attendance tracking as a mandatory component of the CCS program for both parents and child care providers. While the majority enrollment date for automated attendance tracking is pending, it's noteworthy that 100% of Workforce Solutions South Plains child care providers have seamlessly adopted the TX3C Attendance Tracking system.



2,490

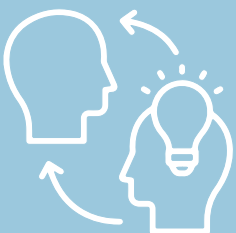
Children served per day,  
on average



79  
College Subsidies



60  
TRS Providers



448  
Caregivers Received  
Training



18,514  
Number of Client  
Information Submissions





Board of Directors

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Private Sector  
Cozart HR Consulting LLC

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DBS Kids

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Kathy Nelson

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Community Based Organization  
Garza County Child Welfare Board

Lindsey Pyle

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John Osborne

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Lubbock Economic Development Alliance

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Lubbock County  
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Catholic Charities of Lubbock

David Quintanilla

Lubbock County  
Private Sector  
Plains Capital Bank

Gilbert Salazar

Lubbock County  
Labor  
Lubbock Central Labor Council

Terrell Thrasher

Lubbock County  
Private Sector  
UMC

Gabe Vitela

Lubbock County  
Private Sector  
One Guy from Italy Family Restaurant

Heather Waller

Lubbock County  
Private Sector  
Picosos Mexican Kitchen

Dr. Kyle Wargo

Lubbock County  
Adult Basic & Cont. Education  
Region XVII Service Center

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Bailey County

Judge Pat Sabala Henry

Cochran County

Judge Rusty Forbes

Crosby County

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Dickens County

Judge Marty Lucke

Floyd County

Judge Lee Norman

Garza County

Judge David B. Mull

Hale County

Judge Sharla Baldridge

Hockley County

Judge Duane Daniel

King County

Judge James Michael DeLoach

Lamb County

Judge Curtis Parrish

Lubbock County

Judge Mike Braddock

Lynn County

Judge James B. Meador

Motley County

Judge Tony Serbantez

Terry County

Judge Michael Ybarra

Yoakum County

Mayor Tray Payne

City Of Lubbock

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Danny Soliz

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Rosa Hernandez

Program Manager/EO/504 Coordinator

Sandra Mendoza

Student HireAbility Navigator

Everett Anderton

Career & Education Outreach Specialist

Marina Molina

Director of Communications

Autumn Bippert

Systems Administrator

Richard Waite

Assistant Systems Administrator

Todd Tibbets

Executive Assistant to CEO & Board Relations

Romelia Pena

Receptionist

Teresa Patterson

Program Monitor

Sarah Von Heuvel

What Our Community Has to Say

“The ladies there are really cool... Victoria was the best it was nothing but effort and extra from her and I appreciate it every aspect. Thank you very much Victoria you’re an awesome person and a hard worker and I appreciate that because it helped me out a lot”

“Very Courteous, Kind, Knowledgeable, Patient and Helpful Staff.”

“Very helpful and informative”

“Amazingly knowledgeable, friendly and helpful staff. Should be any job seekers first stop in South Plains.”

“Great people with lots of knowledge about the different programs.”

Follow Us on Social Media

- @SouthPlainsWorkforce
- @workforcesolutionsouthplains
- @WorkforceSP
- Workforce Solutions South Plains
- Workforce Solutions South Plains



## Career Centers

### Brownfield

1321 B Tahoka Road  
Brownfield, TX 79316  
Phone: 806-637-1223

### Child Care Services

2002 W Loop 289, Ste. 117  
(inside Wayland Plaza)  
Lubbock, TX 79407  
Phone: 806-744-3572  
Fax: 806-744-3576  
Toll Free: 800-658-6284

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